

CHRISTIAN MILLER PAYNE

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31-32 42nd St. Astoria NY, 11103

EDUCATION: University of North Carolina, Chapel Hill, NC
Bachelor of Arts in Dramatic Arts and English Literature

May 2015

RELEVANT EXPERIENCE

House Manager - *Bedlam Theatre Company*, New York City, NY Oct. 2019 - Jan. 2020

- Oversaw all aspects relating to audience experience and front of house safety and efficiency
- Certified as NYFD Fire Guard; OvationTix ticketing platform; communicated via headset during show
- Face to face interaction handling patron complaints, seating assignments, concession needs, usher training

Server / Host - *Blue Fin Seafood & Sushi*, New York City NY Sep. 2018 - Jan. 2020

- Led teams of Hosts and Support staff at large, Times Sq. restaurant; high volume with fast turnover
- Ensured top-notch guest experience; demonstrated menu and city knowledge for both locals and visitors
- Practiced clear communication among guests and staff, creating an efficient work environment

Stage Hand - *Bryant Park Corporation*, New York City, NY May 2019 - Sep. 2019

- Worked under the charge of Tyler Learned, LLC in the assembly and strike of stage performances in the Bryant Park Summer series
- Gained understanding of basic stage lighting instruments and how to rig them
- Took direction from the tech director and provided assistance across multiple aspects of production

InterActor - *Discovery Place Science Museum*, Charlotte NC Jan 2017-Sep 2018

- Researched, developed and performed repertoire of educational shows/demonstrations to captivate and educate guests of all ages
- Maintained overall positive and engaging demeanor to enhance the learning environment
- Received training on gasses/chemicals/equipment and on handling uncommon animals in front of patrons

Director - *Company Carolina, The Talent Company, Uwharrie Players*, NC 2014-2018

- Co-created the production schedule in collaboration with production manager
- Recruited prod. team members; Coordinated rehearsal schedules with music director and choreographer
- Researched and developed set, characters, and costumes into cohesive artistic vision
- Created marketing collateral with graphic designer
- Worked one on one with actors to refine character persona

Camp Director - *The Talent Company*, Albemarle NC Summer 2016/2018

- Developed a series of week-long theatre camps for elementary and middle school youth
- Conceived achievable goals and communicated detailed schedule to campers, crew, and parents
- Created activities combining technical education and creative practice
- Implemented camp standards and catalogued materials for future reproduction

Stage Manager - *Company Carolina, Deep Dish Theatre Co., Uwharrie Players*, NC 2012-2017

- Served on artistic development team with director, choreographer, production manager, and music director
- Responsible for all communication with cast and crews; Generated all blocking and performance notes
- Developed rehearsal schedule in collaboration with director; reserved rehearsal venues
- Called technical, music, lighting, and cast cues for performances; Initiated move-in and strike of shows in venues seating 200-1,000

Spa Host - *Walt Disney World Resort*, Orlando FL

2015-2016

- Executed front- and back-of house operations at Disney's luxury resorts
- Improved existing routine for pre-arrival confirmation calls and guest communication
- Provided product and service knowledge, upholding exceptional "show" and safety standards

INTERNSHIP/CAMPUS EXPERIENCE

Organization Director - *Carolina Kickoff*, UNC Chapel Hill NC

2013-2014

- Supported and enabled 40 upperclassmen counselors in planning social justice centered, new student welcome camp of 175 people
- Supervised 8 committees while hosting fundraising, community engagement, and social events

Campus Brand Ambassador - *ZipcarU*, UNC Chapel Hill NC

2012-2014

- Promoted university-endorsed service, dealing directly with students, faculty, and Dept. of Public Service
- Initiated promotional campaigns and distributed informational material
- Organized events around campus, collaborating with various student groups

Intern - *Columbia School of Education*, Columbia University NY

Summer 2012

- Facilitated international and domestic high schoolers during educational summer program
- Coordinated city-wide excursions and promoted and oversaw internal social events

VOLUNTEER/COMMUNITY INVOLVEMENT

The Butterfly House Children's Advocacy Center, Albemarle NC

- Night on Ninth fundraiser coordinator

Uwharrie Players, Albemarle NC

- Fundraiser production director

Passport to Fitness Hiking Camp, Stanly County NC

- Program assistant to county Health Educator in planning and execution of daily hikes
- Responsible for 15-50 youth daily

ADDITIONAL

- Adult & Child CPR/First Aid Certified & NYFD Fire Guard Certified
- Completion of Disney Career Development Workshops
- Intermediate African Language Speaking Skills (Wolof Dialect)
- Proficient in Microsoft Word, Excel, Publisher, and Power Point
- Social Media: Facebook, Instagram, SnapChat, Twitter, YouTube
- Event Coordinating, Party planning, Office Management, Admin. Support